



September 22<sup>nd</sup> 2010

To Whom It May Concern:

Pflugerville ISD has used AirCraft Inc. for service on existing HVAC equipment along with new construction installations for the past ten years. In our dealings we have always found them to be a very reliable service company. AirCRAFT has continued to respond in a quick and efficient manner to any of the district's needs. After new equipment has been installed they are never out of touch. A phone call for service, whether it be a warranty issue or a regular service call, is always handled in a timely manner. Their customer service is exceptional. If I can answer any questions please feel free to contact me at 512-594-0252.

Sincerely,

Gary R Schulte  
Coordinator Facilities and Construction  
Pflugerville ISD