



INDUSTRIAL PROPERTIES
CORPORATION

February 21, 2011

Air Craft, Inc.
1916 Picadilly
Round Rock, Texas 78664

Re: HVAC service and new equipment

Gentlemen,

Industrial Properties Corporation has had the pleasure of working with Air Craft, Inc. on numerous projects over the past three years. These projects include maintenance of HVAC units in our vacancies as well as replacement of units for our new and existing customers.

I have had the opportunity to get to know some of the service and installation technicians over the years. Their professional attitude and approach to repairing, maintaining and solving issues is top in the industry. I have worked with several other mechanical companies in Austin, but Air Craft goes the extra mile to satisfy their customers. I also appreciate their administrative and accounting staff due to their accuracy. From the service side of their business, Tom Everage does a great job in helping me meet and/or exceed my needs. From the sales/new equipment side of their business, Dave Higgins helps to determine the best type of equipment for the specific project.

Industrial Properties Corporation highly recommends Air Craft, Inc., its staff and professionalism to any business and resident in Austin. I look forward to a lasting relationship with Air Craft.

If you would like additional information please feel free to contact me at 512-837-1853.

Sincerely,

INDUSTRIAL PROPERTIES CORPORATION

David A. Watson, CPM[®]
Property Manager